



# SOFITEL SINGAPORE SENTOSA RESORT & SPA WELCOMES YOU BACK!

Welcoming, safeguarding and taking care of you, as the one of the first hotels to officially reopen its doors for staycations.



[Photo Credit: Tommy Ooi] 33-m pool at Sofitel Singapore Sentosa Resort & Spa

[SINGAPORE 10 JULY 2020] - The face of travel has seen a drastic change. This may be the new normal, but it doesn't need to change how you enjoy your holiday. En voyage with Sofitel Sentosa, without having to travel far to experience the resort life, with the confidence that your safety is taken care of. New steps have been designed along with enhanced safety and health measures to protect your well-being while continuing to provide you with the kind of hospitality you can expect from Sofitel.

We are delighted to announce that after a short break, Sofitel Singapore Sentosa Resort & Spa has been certified by Singapore Tourism Board and Ministry of Trade & Industry to receive stays for local residents regarding leisure purposes. As an SG Clean certified hotel, we ensure the safety and wellbeing of our guests with stringent cleaning standards and operational protocols aligned with the Safe Management Measures mandated by local authorities.

### **Enhanced Safety Management Measures**

Welcoming, safeguarding and taking care of others is at the very heart of what we do and who we are. To ensure guest safety as we reopen, we have elevated our current safety management measures to deliver high standards of hygiene including some of the most stringent cleaning standards and operational protocols in the world of hospitality. These new standards will include a reinforced cleaning programme with frequent disinfection of all high-touch public areas like elevators and public restrooms, an enhanced



# S O F I T E L SINGAPORE SENTOSA RESORT & SPA



in-room cleaning programme using hospital grade cleaning materials, new standards to ensure social distancing measures throughout the hotel and medical support should any of our guests feel unwell.

Find out more about the safety measures taken at all areas within the resort in our Annex.



[General Safety Signage] Safety is the new chic – Sofitel's new tagline for communication



# **Staycation Packages**

Experience a true resort getaway to our lavish abode with no flights required. Take advantage of the upcoming school holidays and escape from the hustle and bustle of city life. Step into our oasis teeming with wildlife and luscious greenery with palatial outdoor spaces. A safe haven awaits you with ideal packages for couples and families. Make moments happen and enjoy endless fun in the sun with Infinite Family Experiences. A relaxing respite fingertips, Retreat to your Sanctuary with your significant other. Embark on your magnifique stay today.

More about our staycation packages can be found in our Annex.

# S O F I T E L SINGAPORE SENTOSA RESORT & SPA





#### The Cliff

The Cliff redefines traditional Italian dining by constant innovation with an expressive appeal. Indulge in authentic flavours of Italy paired with a breathtaking sea view and stellar service. The Cliff dishes out an extensive selection of handmade pizzas, pastas and other Italian favourites delicately paired with the finest selection of premium wines. With exquisite Italian fare traditionally handmade yet with creative touches, expect an elevated experience.

#### **Sunday Brunch**

Indulge in free-flowing champagne and an exquisite smorgasbord of steamed lobster, freshly shucked oysters, succulent meat selections & delectable tarts – reminiscent of the crowd's favourite Sunday Champagne Brunch.

Available on Sundays from 11am to 3pm \$166 for Sunday Brunch with free-flowing champagne | \$97 for Sunday Brunch only

For reservations, please click <u>HERE</u>. More information can be found on our website <u>HERE</u>.



## Sofitel Spa

Revitalise the mind and soul with indulgence. With a holistic approach to health and wellness, be rejuvenated with our intensive treatments. Our expert therapists and aestheticians, with at least 15 years of experience are dedicated to your wellbeing. Focusing on tranquillity in an oasis, fill your senses with our signature scent with bright notes of bergamot, white rose, and jasmine of grasse as expert hands knead, massage and soothe.

## Sentosa Massage

A wonderfully restorative and pampering massage combining both signature Eastern and Western techniques. It stimulates the energy pathways and recharges overworked muscles to relax the mind and invigorate the body.

Available Daily from 11am to 8pm (last treatment at 7pm) 1 hour at \$180 | 1 and half hour at \$240

For reservations, please click <u>HERE</u>. More information can be found on our website <u>HERE</u>.

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## **ABOUT SOFITEL SINGAPORE SENTOSA RESORT & SPA**

A hidden gem located on the Southern-most tip of the island, amidst 27 acres of tropical woodlands and atop a cliff, is the luxurious Sofitel Singapore Sentosa Resort & Spa. Retreat into a lavish recluse of palatial outdoor spaces surrounded by lush greenery and refreshed breeze, gently wafting from the South China Sea.

With delicate French flair to the 1930s colonial heritage building, the resort boasts 211 sizeable rooms and suites, four opulent villas, the iconic So SPA, three exquisite dining establishments with alfresco dining options and, a dedicated 1,300sqm maisonette with 13 private meeting rooms and two elegant ballrooms at the Celebration and Events Centre – making the resort the ideal destination to visit for business, leisure, meetings and gatherings alike.

#### **ABOUT SOFITEL**

Sofitel Hotels & Resorts is an ambassador of modern French style, culture and art-de-vivre around the world. Established in 1964, Sofitel is the first international luxury hotel brand to originate from France with almost 120 chic and remarkable hotels in the world's most sought after destinations. Sofitel exudes a refined and understated sense of modern luxury, always blending a touch of French decadence with the very best of the locale. The Sofitel collection includes such notable hotels as Sofitel Paris Le Faubourg, Sofitel London St James, Sofitel Munich Bayerpost, Sofitel Rio de Janeiro Ipanema, Sofitel Washington DC Lafayette Square, Sofitel Sydney Darling Harbour and Sofitel Bali Nusa Dua Beach Resort. Sofitel is part of Accor, a world-leading augmented hospitality group offering unique experiences in 4,900 hotels and residences across 110 countries.

Live the French way

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## Staycation Packages Annex

#### **Infinite Family Experiences**

Make memorable experiences with your family. Stay in absolute comfort within the palatial spaces of our idyllic resort, complete with full gourmet dining experiences. Take a load off in our spacious accommodation with the extensive 36sqm room (connecting rooms provided for families). Find endless fun in the sun and relaxation for the whole family, enjoy infinite experiences at one price!

## 2 adults | from \$338++ per night

Inclusive of night stay in Luxury Room, all meals provided (breakfast, lunch and dinner) with free-flowing soft drinks, option of early check-in OR late check-out

#### 2 adults & 2 children | from \$538++ per night

Inclusive of a night's stay in Luxury Family Room (connecting room), all meals provided (breakfast, lunch and dinner) with free-flowing soft drinks, option of early check-in OR late check-out

For reservations, please call **6708 8310** or email <u>h9474@sofitel.com</u> More information can be found HERE.

#### **Retreat to Sanctuary**

A relaxing respite at your fingertips, retreat into sanctuary within your lavish abode. From your extensive 36 sqm room with thoughtful room decoration and furnishings, to indulging in an exquisite Signature set featuring our crowd-favourites to tantalise your taste buds. Let your worries and stresses slip away and experience tranquillity whilst in the heart of our resort paradise. Sleep in and enjoy your lazy morning, be one with nature and take a welcome respite with us.

## 2 adults | from \$388++ per night

Inclusive of a night stay in Luxury Room with buffet breakfast, dinner for 2 on night of check-in, 1-hour Sofitel Spa Massage Voucher

For reservations, please call **6708 8310** or email <u>h9474@sofitel.com</u> More information can be found HERE.

All assets can be found **HERE**.







## **Enhanced Safety Measures Annex**

#### Safety is the new chic

Welcoming, safeguarding and taking care of others is at the very heart of what we do and who we are. Please see our inexhaustible list of Safety Management Measures.

- Sofitel is SG Clean certified. We have adopted a strict sanitation protocol.
- Wash your hands often with soap and water.
- Cover your mouth and nose with a tissue or your sleeve when you cough or sneeze.
- Frequently touched surfaces are sanitised at least once every two hours.
- Keep at least 1-metre distance between other guests and our Sofitel Ambassadors
- All guests are to check their temperature upon entry into the hotel.
- Avoid handshakes and hugs when saying hello.
- Use the alcohol-based hand sanitiser available throughout the hotel.
- Dispose of all used tissues and masks in the appropriate bin.

#### Guest Room

- This room has been vacant for at least 24 hours prior to your stay.
- Resort Essentials are just a scan away.
- High-touch contact points are sanitised prior to your stay.
- Single-use amenities have been provided for your convenience.
- All linen and clothing are changed after each guest usage.
- The mini bar has been sanitised prior to your stay.
- Contactless room service for amenities and dining are available.
- Alcohol-based hand sanitiser is available throughout the resort for your usage.

#### Pool Area

- Increase in chlorine levels of the swimming pool and pH value is monitored regularly.
- Filters in the swimming pool are kept clean and there is an increase in frequency of backwash.
- High-touch contact points are frequently cleaned and disinfected.
- Maintain a distance of 3-metre between all pool seating.
- All loan items are unavailable to prevent cross-contamination.
- Group activities are limited to 5 guests only. Please observe the occupancy limitation of the pool.

#### Front Office & Check-In Counter

- Plexiglas shield has been installed to ensure minimal dispersion of water droplets.
- Reusable items like keycards are sanitised before and after each guest usage.
- Assign one representative to check in for your reservation.
- Express check-out is highly recommended.
- Final invoices are sent via email.
- Contactless payment options are available.







#### Celebration & Events Centre

- High-touch contact points are sanitised prior to your meeting.
- Individual stationary sets have been prepared for your personal use.
- Physical distancing is to be observed between Sofitel Ambassadors and guests.
- All coffee break food items are individually packed.
- Each room is vacated for 24 hours prior to your meeting.
- Alcohol-based hand sanitiser is available throughout our meeting space for your use.

#### Kids Club

- Prior reservation is mandatory.
- Maximum of 2 children allowed at any one point.
- Masks are to be kept on at all times.
- Hand sanitisers are certified 100% safe for children.
- Physical distancing between Sofitel Ambassadors and guests are to be observed.
- High-touch contact surfaces are frequently disinfected with approved chemicals.

## **Dining Establishments**

- A maximum of 5 diners are allowed per table.
- All tables are left vacant for at least 30 minutes before the next user.
- Contactless dine-in experience with online menus, ordering and payment available.
- Prior reservation is required to ensure a lesser crowd during peak hours.
- Tables are spaced at least 1-metre apart to ensure physical distancing.
- High-contact surfaces such as tables are frequently cleaned and disinfected with approved chemicals.

## Sofitel Spa

- Prior reservation is required to ensure a lesser crowd during peak hours.
- Single-use oils and products to prevent cross-contamination.
- All equipment, private areas and treatment rooms are sanitised after each customer.
- All treatment rooms are left vacated for at least 30 mins before the next customer.
- Face masks should be kept on in public areas and in presence of customers.
- All linen and clothing changed after each customer usage.

#### Sofitel Fitness

- Maximum of 5 guests allowed at any point in time.
- Sanitising mats are placed at the entrance to disinfect soles of guests' shoes.
- Self-disinfecting coating applied to all equipment and high-contact surfaces.
- Shields are installed between cardio machines to minimise the dispersion of respiratory droplets.
- Face mask to be worn when not in the midst of strenuous activities.
- Sanitising wipes provided for guests to clean equipment after use.

